

## RSU 21 PowerSchool Portal Acceptable Use Terms

Access to grades and attendance through Power School is provided to you as another form of communication with teachers and is designed to support a student's education.

### Username and Password

- Username and passwords are to be kept confidential.
- The district accepts no responsibility in the event the username and password is shared, given, stolen, or in any other way, becomes the possession of an individual other than the student/parent.
- In the event a username/password is compromised or if you forget your username and/or password, please contact the Guidance Office at your school.

### Posting of Grades

- Grades are available 24 hours a day / 7 days a week. Teachers will generally post their grades within ten school days of the assignment due date. However, some assignments may take much longer to grade.
- ***Please be patient. Do not contact teachers requesting a grade sooner than ten school days.***

### Grade/Attendance Concerns

If you have concerns regarding grades and/or attendance as they appear in PowerSchool, we recommend:

- Student and parent discuss the assignment and grade.
- Student contacts the teacher directly
- Parent may contact teacher via e-mail or voicemail if the issue is not resolved.
- Attendance concerns should be addressed to the Main Office.

### Terms of Use

- RSU 21 is providing this access as a privilege, and if it is abused, it will be revoked or terminated.
- RSU 21 is not liable for any damages to your personal equipment incurred when connected to the Power School System.
- RSU 21 does not provide technical support for your home/work computer system.
- The Middle School of the Kennebunks and Kennebunk High School will continue to send report cards home at the end of each quarter; however the school(s) will no longer issue progress reports via hardcopy.

***Disclaimer:*** This system is provided only as an educational support for you. The information provided by the PowerSchool Student Portal is not an official record. For official student records contact your school. Neither this institution nor Pearson Education accepts any responsibility for information provided by this system and /or for any damage resulting from information provided by this system.